

DIVISION OF OPERATIONS

Spring 2019 Newsletter



Letter from Dr. Sherwood Wilson



Operations team,

As Virginia Tech President Tim Sands recently said, “It’s a great year to be a Hokie” and I couldn’t agree more. This especially rings true for the Division of Operations.

President Sands released Beyond Boundaries 2019, a compilation of the university’s strategic priorities that encompass campus development, enrollment growth, research, innovation, inclusivity, and much more.

There is great alignment between the Division of Operations and many of these priorities. Whether it is building new spaces for interdisciplinary discovery, ensuring the safety of laboratories producing world-class research, or serving our customers across the university in a wide array of support responsibilities, we all play a role in the exciting growth and evolution of Virginia Tech.

I encourage you to read more about Beyond Boundaries at beyondboundaries.vt.edu.

Inside this newsletter, you’ll find informative updates, including divisional updates, upcoming events, kudos, and accomplishments. It is our goal to share this newsletter with you on a quarterly basis. We hope you’ll share feedback with us on content you would like to see included by emailing opscommunication-g@vt.edu.

Thank you for your continued commitment and hard work in supporting the campus community at Virginia Tech.

Ut Prosim,

Sherwood

Upcoming Events and Deadlines

APRIL

2

April 2, 8, 12

Division of Human Resources Retirement Planning Sessions. Learn more at hr.vt.edu/benefits.

4

April 4

Innovation Campus Town Hall meeting on the Blacksburg campus. Visit bit.ly/2TPqUiV for more details.

8

April 13

3.2 Mile Run in Remembrance. Please visit weremember.vt.edu for the 2019 events commemorating April 16.

12

Walking Wednesdays

Join a friend for a 30-minute walk around campus or town every Wednesday at 11:45 a.m. Stop by the Hokie Wellness table in War Memorial each week to get your tracking card validated to be entered into raffles. Learn more at hokiewellness.vt.edu.

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Updates from the Division and the University

Giving Day 2019

On March 19-20, alumni, students, faculty, staff, families, and friends came together to make a powerful impact on the future of Virginia Tech during Giving Day. As a whole, the university raised over \$2.8 million. Campus Beautification and the Virginia Tech Rescue Squad were among the initiatives that raised funds and support on Giving Day. Thank you to all who generously participated.



Division Leaders, Board of Visitors Members Participate in AREC Tour

In February, Virginia Tech Board of Visitors members and Operations leaders participated in a four-day tour of Agricultural Research and Extension Centers (ARECs) and research facilities across the state. View a visual recap of the tour [here](#).

Survey: Division of Operations Women's Lunch Series and Mentoring Program

The Division of Operations is in the planning stages of developing a women's networking lunch series featuring female leaders from the university and local community who will cover a wide variety of professional development topics. In addition, an optional mentoring and project component to the program is being considered.

Women in the division are encouraged to complete this [survey](#) by **April 15** so the program steering committee can gauge interest and gain topic feedback at bit.ly/VTOpsMentor. Paper copies of the survey are available at the Public Safety Building in Suite 280, from Tamara Robinson in Sterrett, or Chad Dalton in Printing Services.

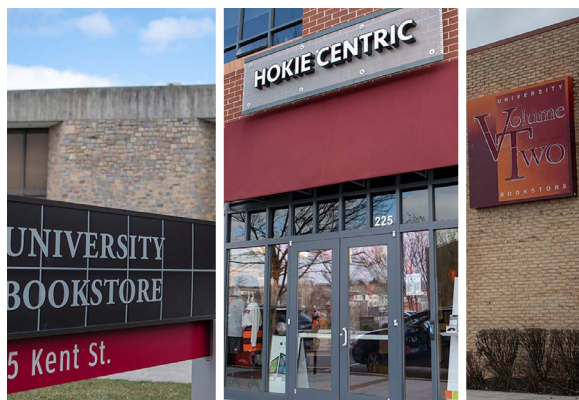


CVC Recap

An impressive 46 percent of division employees participated in the 2018 Commonwealth of Virginia Campaign. Together the division raised over \$15,000 for important causes in our community. Overall, the university raised over \$380,000 during the campaign. Thank you for your participation and generosity.

Follett, Virginia Tech form partnership for bookstore operations

Follett Higher Education Group Inc., higher education's largest campus retailer, will operate Virginia Tech bookstores and other services starting in March 2019. The new partnership will result in renovated stores and enhanced access to academic materials for students. Learn more at bit.ly/VTBookstore.



New Hokie Passports Available

All Virginia Tech faculty, staff, and wage employees are now encouraged to upgrade their Hokie Passport ID to a new card equipped with contactless, secure smart card technology. Employees can stop by the Hokie Passport Services office at 100 Student Services Building at their convenience to upgrade their card free of charge.

New Diversity Certificate Holders

Congratulations to the following Operations team members who recently earned Diversity Certifications through the Office for Inclusion and Diversity.



Annabelle Fuselier
Business Services
Diversity Ambassador Certificate



Kenneth Black
Facilities
Diversity Ally Certificate



Bobbi Myers
Emergency Management
Diversity Ally Certificate



Cynthia Strader
Environmental
Health and Safety
Diversity Ambassador Certificate



Bonnie Hutchison
Business Services
Diversity Ally Certificate

2018 President's and Governor's Award Nominees

President's Award Nominees

Melissa Ball
Business Services

Jamie Lau
Virginia Tech Police

Joy Manning
Facilities

Peter McCann
Emergency Management

John Tarter
Virginia Tech Police

Governor's Team Award Nominees:

Facilities, Power Plant Fuels Team

Ted Acord

Billy Dudding

Philip "Todd" Robertson

President's Award winners were announced on March 27. Governor's Awards winners will be announced in September.

Virginia Tech Police Academy Team

Major William "Mac" Babb III

Sergeant Kenny Ball

Sergeant Kendrah Cline

Officer Alex Gale

Sergeant Tom Gallemore

Officer Daniel Guilliams

Lieutenant Tony Haga

Detective Daniel Hardy

Corporal Jason Miller

K9 Officer Rob Ogle

Officer Micah Pasquarell

Sergeant Susie Ratcliffe

K9 Officer Jaret Reece

Officer Elvis Rosario

Officer Dane Sheely

Officer Michael Spencer

K9 Officer Austin Sumners

Corporal John Tarter

Detective Robbie Taylor

Sergeant David Tribble

Detective John Waid

HR Corner

Senior Vice President for Operations and Administration - Human Resources



Sandee Cheynet joined Virginia Tech as divisional human resources director for the senior vice president for Operations and Administration area in December. Sandee previously served as the chief human resources officer for Brown, Edwards and Company. As the divisional director for Operations, she will work closely with all members across the division to partner and provide support for human resources needs.

Note from Sandee:

Operations team members,

I am thrilled to be able to work closely with employees across the Division of Operations in my new role. It is an exciting time to be a part of the Operations division, as well as human resources here at Virginia Tech. There are countless opportunities to make a difference in job roles currently posted at the university, with many of those in operations. I encourage you to share the jobs.vt.edu link with your networks and encourage those you know to apply.

We're currently implementing new processes and procedures and organizing a new human resources team to better serve the division. I want to thank you for your patience as these changes are implemented. I also want to thank Tom Roulston and Danette Poole for their continued hard work during this transition process.

I look forward to working with the division team and encourage you to continue to email opshr-g@vt.edu with any HR questions or concerns you may have.

Sandee

2019-20 University and Classified Staff Merit Process Updates

The university's staff merit process is intended to reward and recognize the performance and contributions of staff members in their areas of service to the university. The Commonwealth has approved an across-the-board base salary increase for Classified Staff of 2.75%, as well as a merit-based pool for Classified Staff of 2.25%. For University Staff, a merit pool of 2.75% has been approved. The merit-based increase for both Classified and University Staff is intended to recognize individual performance, so individual salary adjustments are expected to vary. The increases are effective June 10, 2019.

Eligibility Criteria

- Staff hired prior to March 11, 2019 are eligible to participate in this merit process.
- Staff with an original hire date prior to March 11, 2019 who accept a new position on or after March 11 may not be eligible for a performance-based merit increase in this process.

Update on contract negotiations between LewisGale ER group and Anthem

Visit bit.ly/2OedFIV to learn more.

Division Highlights



Business Services - Operations Communications

Meishel DeSouto joined the Operations communications team as graphic designer in November. Most recently, Meishel was a freelancer, delivering graphic design and video projects in science and engineering.



Business Services - Parking and Transportation

Congratulations to **Pam Tate**, who has been promoted to manager, Parking Services. Pam has served as the interim parking manager since May 2018.



Business Services - Alternative Transportation Department

Nick Quint recently joined Alternative Transportation as the transportation network manager. He previously served as the principal planner at the Fredericksburg Area Metropolitan Planning Organization.



Business Services - Printing and Mail Services

Join us in congratulating **Ginny McCoy** who has been promoted to director of Mail Services, Printing, and Copier Management. Ginny has been serving in an interim role over all three units.



Facilities - Office of University Planning

Liza Morris has been named assistant vice president for planning and university architect. Morris has served as interim assistant vice president for planning and university architect at Virginia Tech since 2018, and prior, as associate director of architectural planning.



Business Services - Air Transportation Services (ATS)

Steve Vantine has been dually appointed director of aviation within Air Transportation Services, and division compliance officer for the Operations division. As director of ATS, Steve will provide leadership and direction to flight and administrative personnel to ensure high standards of personal performance, competence, and safety. As division compliance officer, Steve will continue to lead the division's management consulting team reporting directly to Dr. Wilson. Steve has served the division as business operations management consultant since 2015.

Facilities - Apprenticeship Program

Frankie Stanley and **Pam Tickle** recently completed a four-year apprenticeship and are continuing with the Facilities Department as trades mechanics. Congratulations Frankie and Pam!



Kudos

Facilities Grounds Team

“A rather large tree was blown over on campus, reminding us, once again, the power of nature. My heartfelt gratitude for VT’s grounds folks for clearing the roadway so efficiently and so quickly.” - Virginia Tech Police Chief Kevin Foust



Printing Services

“I received the printed copies of this year’s annual financial report, and want to say thank you to you and your staff for your help. I really appreciate the quick turnaround on the initial estimate and proof copy, as well as the excellent print quality and courteous delivery service. It’s a pleasure to work with all of you on this project each year!” - Office of the University Controller

Division of Operations

Dear Division of Operations team,

Thank you for the long hours and extra efforts put forth to prepare for and respond to the winter storm over the weekend.

Each of you who stayed in Blacksburg, or traveled back to campus in spite of the weather, were critical to making sure roadways, sidewalks, and buildings were accessible and safe for the campus community. Your speedy response and hard work ensured we had only minimal disruption to Monday’s exam schedule.

A huge thank you to everyone who pre-treated, patrolled, plowed, shoveled, assisted motorists, and supported preparation and clean-up efforts in all capacities. I received numerous compliments emphasizing how our team consistently goes above and beyond to meet our community’s needs, even when the weather makes it very difficult.

My sincere appreciation for a job very well done.

Sherwood

Contact Us

The Operations communication team wants to hear from you! Please share newsletter feedback and ideas for upcoming newsletter content at opscommunication-g@vt.edu.

Have an HR question? Email opshr-g@vt.edu for assistance.

Did You Know?

Did you know there are currently 33 capital construction and renovation projects underway on the Virginia Tech Campus? Visit facilities.vt.edu/planning-construction to learn more about these exciting projects.

STATUS

CLOSEOUT



PROJECT

Total Count **33**

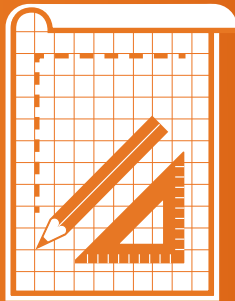
Athletic Facilities Improvements
Fire Alarm Systems & Access
O'Shaughnessy Hall Renovation
Upper Quad Residential Facilities

CONSTRUCTION



ACC Network Studio
Commonwealth Ballroom Improvements
Lane Electric Substation Expansion
Renovate/Renew Academic Buildings
Steger Hall Hokie Stone Repairs & Betterments
Undergraduate Science Laboratories Renovations
Virginia Tech Carilion Biomedical Research Expansion

DESIGN



Chiller Plant Phase II
Corps Leadership & Military Science
Creativity & Innovation District Living-Learning Community
Dietrick Hall Enclosure & Spirit Plaza
HITT Hall & the Intelligent Infrastructure Complex
Holden Hall Renovation
Improve Kentland Facilities (Phase II)
Livestock & Poultry Research Facilities (Phase I)
Merryman Center Weight Room Renovation
Multi-Modal Transit Facility
Package Boiler 12
Slusher Hall Replacement
Student-Athlete Performance Center
Student Wellness Improvements
Undergraduate Science Laboratory

PROJECT INITIATED

Northern Virginia Academic Center Redevelopment

FEASIBILITY



G. Burke Johnston (GBJ) Student Center Programming Study
Global Business Analytics Complex (G-BAC)
Global System Sciences
Newman Library Feasibility Study
Phi Gamma Delta (Fiji) Fraternity House
Southgate Dining Food Production Center